



Satisfied customers are our best advertising, which is why we take complaints very seriously and will do everything we can to solve the problem quickly and ensure that you are satisfied with our product and service.

The quickest way to do this is to **fill out the complaint form completely** and send it to our email: service@kindermaxx.de

We will get back to you soon to discuss how to proceed.

Order number	
Date of claim	
Article number and name of the article	
Current address	
Problem discription (Please also send us pictures/videos)	
Serialnumber ! relevant ! (for the following items: prams, bicycle trailers, car seats, furniture)	